

GIGA HELPPO

The service includes:

With the Giga Helppo service, you get device support as a subscription holder! We will help you get your new phone up and running quickly and customize it to suit your needs. If you need additional help during your subscription period, you can visit the support desk at your nearest Gigantti store.

Mobile device setup and activation

Save time and hassle when setting up your new mobile device. We make sure your device is optimized and ready to use right away, so you can enjoy your new product without any hassle.

- SIM card/e-SIM card installation
- Unpacking and checking your mobile device
- Transferring photos, videos, apps, and other files from your old device to your new one
- Installation of new or existing accessories
- Setting up mobile data services and email accounts
- Updating to the latest software version and configuring security settings against viruses and digital threats
- Installing both included and purchased software

Gigantti Cloud (90-day trial)

- Unlimited and secure storage space for photos and files, with the option to continue the service after the 90-day trial period.
- Files and photos can be synchronized between devices and operating systems as long as you are connected to the internet.
- AI-based search makes it easy to find photos. Describe the content of the photo – the more details you provide, the more accurate the search will be.
- Free up space on your device by securely storing files and photos in the cloud and deleting them from your device.
- Scanning documents helps you organize receipts and other documents effortlessly.
- All your data is stored on secure Norwegian servers.

Bullet points:

Transfer files from your old phone to your new one.

Installation of additional accessories (e.g., screen protector)

Unlimited cloud storage for 90 days